



## COVERSHEET

<b>Subject of request</b>	Training documentation relating to the Common Payment Framework	<b>Date of response</b>	12 January 2026
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### Notes

All training material developed to help staff understand and work with the Common Payment Framework can be found on the Redress New Zealand website at the following link: [Publications and Information - Redress New Zealand](#)

Further information about the Common Payment Framework can also be found on the Redress New Zealand website at the following link: [About the Common Payment Framework - Redress New Zealand](#)



12 January 2026

**CRO OIA 1055-25**

[REDACTED]  
Tēnā koe [REDACTED]

I refer to your request received on 8 December 2025, which has been considered under the Official Information Act 1982 (OIA). You requested the following information:

*Please provide us with a copy of all training documentation relating to the Common Payment Framework.*

### **Response to your request**

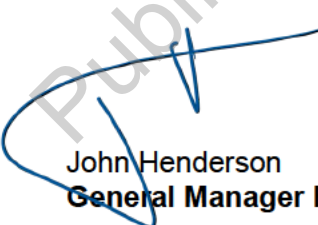
The information you have requested will be made publicly available along with additional material regarding the Common Payment Framework when the framework is approved. This is expected to occur in early 2026. While we are unable to provide you with an exact date for this information to be published, at this stage, we expect that it will be published well within a reasonable timeframe.

I am therefore refusing your request under s 18(d) of the OIA on the basis that the information will soon be publicly available. We will inform you when the information requested is available to access.

Please note we may publish this OIA response on [www.abuseinquiryresponse.govt.nz](http://www.abuseinquiryresponse.govt.nz) (with your personal details having been removed). Publishing responses to OIA requests increases the availability of information to the public and is consistent with the purpose of the OIA to enable effective participation in the making and administration of law and policies, and to promote the accountability of Ministers and officials.

You have the right to seek an investigation and review by the Ombudsman of this decision. Information about how to make a complaint is available via [www.ombudsman.parliament.nz](http://www.ombudsman.parliament.nz) or freephone 0800 802 602.

Nāku noa, nā

  
John Henderson  
**General Manager Enabling Services**