



Listening, learning, changing
Mā Whakarongo me Ako ka huri te tai
Crown Response to the Abuse in Care Inquiry



Crown Response to the Abuse in Care Inquiry: Pānui / Newsletter



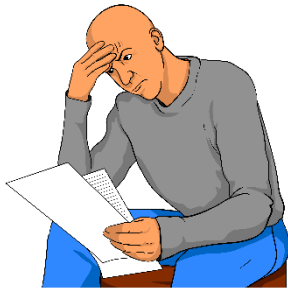
**Where to watch or listen to the
Public Apology being held
12 November 2024**

Updated: November 2024

Before you start



This is a long document.



It can be hard for some people to read a document this long.

Some things you can do to make it easier are:



- read it a few pages at a time
- set aside some quiet time to look at it
- have someone read it with you to support you to understand it.



What you will find in this document

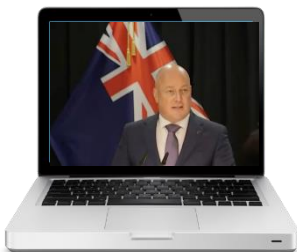
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About this newsletter



This Easy Read pānui / newsletter is from the Crown Response Unit.



Listening, learning, changing
Mā Whakarongo me Ako ka huri te tai
Crown Response to the Abuse in Care Inquiry

The Crown Response Unit is called the **CRU** for short.



This pānui / newsletter is about how to watch / listen to the **public apology for abuse in care**.



The **public apology for abuse in care** is when the government says sorry for what happened to people who were abused in care.

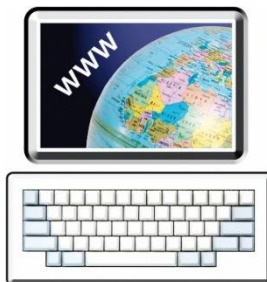


In this document we will call the:

- public apology for abuse in care
the apology
- events held at parliament / in
other places by the CRU
apology events.



You can find more Easy Read
pānui / newsletters from other
months at this **website:**



**[https://abuseinquiryresponse.govt.nz/
news/alternative-formats/#easy-read](https://abuseinquiryresponse.govt.nz/news/alternative-formats/#easy-read)**

Going to the public apology event



On 12 November 2024 there will be a **formal public apology event** at Parliament.



A **formal public apology event** is when there is an event at Parliament where the Prime Minister says sorry for something bad that has happened.

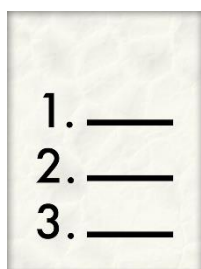


The apology will be made by Prime Minister Christopher Luxon.



There are no more spaces for people to book to go to the apology event at Parliament.

There are other ways to be part of the apology like:



- going to an event planned by the CRU to watch the apology with other people
- listening to the apology on the radio
- watching the apology event on:
 - television
 - the internet.

You can find the plan for the apology event at Parliament on **pages 19 and 21** of this document.

This plan will tell you what time things will happen.

Watching the apology event online



There will be a **livestream** of the apology event on **Vimeo**.



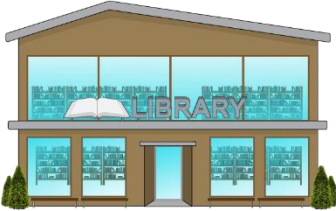
A **livestream** is when something is:

- recorded

and

- played online at the same time.

Livestreams let you watch things as they happen.



Vimeo is a website for watching videos online using a device like a:

- computer
- smartphone
- tablet.

You can use a computer at your local public library if you do not have any of these devices.

You can watch the public apology on Vimeo at:

<https://vimeo.com/1016895724/9e0ba34462>



This link will start working on the day of the public apology.



The Vimeo livestream will have captions that tell you what people are saying by writing it on the screen.



You can use the Vimeo link to watch the apology later if you:

- want to watch it again
- cannot watch it when it is live.



Watching the livestream on Vimeo will **not** cost you any money except what you pay for your:

- internet connection
- phone data.



If someone tells you that you need to pay money to watch the apology it is a **scam**.



A **scam** is a plan to trick people to get their:

- money / things
- information.



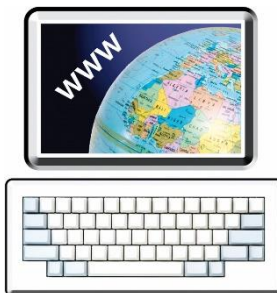
Sometimes scammers will lie to trick you by using the names of:

- people you trust
- groups you trust.



You can read more about scams in the Easy Read document:

Information about scams and where to get help.



You can find this document in the People First Easy Read Library at:

<https://bit.ly/48viWyE>

Watching the apology event on television



You can watch the apology event live on television on the Parliament TV channel.



Parliament TV can be found on:

- Channel 31 on Freeview
- Channel 86 on SKY.



You can use **closed captions** when watching Parliament TV.



Closed captions write on the screen what people in the video are saying / sounds that are happening.

Listening to the apology event on the radio



You can listen to the apology event on Radio New Zealand National.

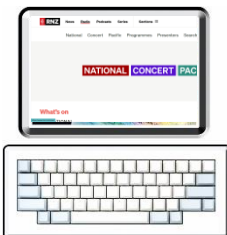


In this document we will call Radio New Zealand National **RNZ**.



You can listen to RNZ:

- on your radio
- on the Radio New Zealand website
- on Sky Digital
- on Freeview.





You can find out what **frequency** you need for your radio on the RNZ website at:



<https://www.rnz.co.nz/listen/amfm>

This website is **not** in Easy Read.



A **frequency** is the number you need to set your radio to so you can listen to the radio station you want.



Different parts of the country use different frequencies to listen to the same radio station.



You can listen to RNZ online at:

<https://bit.ly/4eVPZy4>



You can listen to RNZ on your TV on:

- Channel 50 for Freeview
- Channel 421 for Sky Digital.

Some parts of the country cannot get RNZ on television.

Concurrent events



There will be **concurrent events** for those who:



- do not have a place at the parliament event
- cannot go to parliament.



A **concurrent event** is an event about the apology that is happening at the same time as the apology in Parliament.



The CRU will run concurrent events in:



- Auckland at the Due Drop Events Centre

- Wellington at the TSB Arena in Shed 6 on Queens Wharf



- Christchurch at the Christchurch Town Hall in the Limes Room.

Registrations to go to the concurrent events is now **closed**.

What will happen on the day of the apology event



The plan for the apology event is:

8:45am to 9:30am – Mihi Whakatau / Welcome



This will happen:

- in Parliament
- at other events.



9:45am to 11:00am – Pre-apology event

- apologies from Chief Executives
- stories from survivors of abuse in care.





11:00am to 11:30am

Break



**11:30am to 12:20pm –
Formal apology**



- formal apology by Prime Minister Christopher Luxon
- supporting statement from the Leader of the Opposition party Chris Hipkins.



12:20 pm

Livestream finishes.



12:45 pm – Lunch

Lunch will be held:

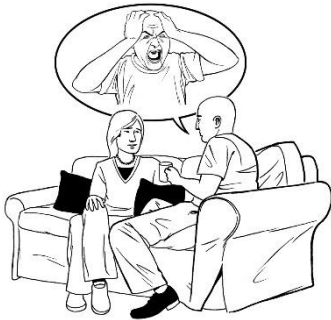
- at Parliament
- at other events.



Wellbeing support at the apology events



We know that people who come to the apology events may need some support.



Tautoko Mai will be at the events to offer support to people who want / need it.



Tautoko Mai is a service that supports survivors of **sexual harm**.



Sexual harm means any sexual action that causes someone to be hurt like being sexually abused.



There will be support people like:

- mental health nurse practitioners who are nurses that support people who are having a hard time with how they are thinking / feeling
- Rongoa Māori / traditional Māori healing providers
- counsellors
- social workers.



There will also be Support Specialists who are people who:

- understand what survivors of abuse in care have been through
- are there to support survivors of abuse in care.





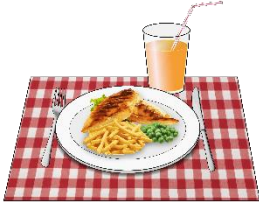
At each event there will be spaces for people to:

- have some time alone
- speak with wellbeing providers.



At each event there will be:

- water stations
- tea / coffee
- kai / food.



Wellbeing support before and after the apology event



Some people may need support:

- before the apology event
- after the apology event.

If you feel you need support you can contact **Safe to Talk**.

Safe to talk is a sexual harm helpline you can contact if you need to talk to someone about things like:

- abuse you have experienced
- how you are feeling about the apology.



You can contact them at any time of:

- day
- night.



It will not cost you any money to contact Safe to Talk.

You can contact them by:



- phone:

0800 044 334



- text:

4334



- email:

support@safetotalk.nz



You can find out more about Safe to Talk on their website at:

<https://www.safetotalk.nz/>



If you find it hard to use the phone the **New Zealand Relay** service is for people who are:

- Deaf / hard of hearing
- deafblind
- speech impaired / find it hard to talk.



You can find out more about the New Zealand Relay service at:

www.nzrelay.co.nz



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This information has been written by the Crown Response to the Abuse in Care Inquiry.

Make it Easy
Kia Māmā Mai



It has been translated into Easy Read by the Make it Easy Kia Māmā Mai service of People First New Zealand Ngā Tāngata Tuatahi.

People First NZ
Ngā Tāngata Tuatahi



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