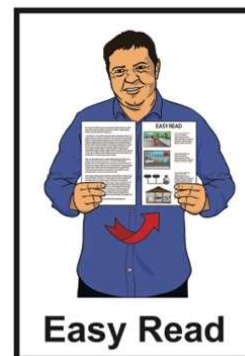




Listening, learning, changing
Mā Whakarongo me Ako ka huri te tai
Crown Response to the Abuse in Care Inquiry



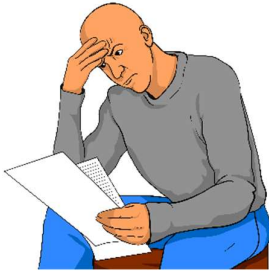
Crown Response Office

Pānui / Newsletter



Published: December 2025

Before you begin



This Easy Read talks about abuse.

This information may upset some people when they are reading it.



This information is not meant to scare anyone.

If you are upset after reading this document you can talk to your:

- whānau / family
- friends.





You can also contact Need to Talk by:

- calling 1737
- texting 1737



It does not cost any money to call / text 1737.



If you do not feel safe call the police on **111**

About this Easy Read



This Easy Read is a
pānui / newsletter from the **Crown
Response Office**.



The **Crown Response Office** is in
charge of the Government **response**
to the Royal Commission of Inquiry
into **Abuse and Neglect** in Care.



It is sometimes called the **CRO**.



Here **response** means what the Government is doing because of what the Royal Commission of Inquiry found out about the abuse and neglect of:

- children
- young people
- vulnerable adults.



Abuse and neglect can be things like someone:

- hitting you
- calling you names
- taking your money
- not letting you have the things you need like food.





This pānui / newsletter tells you
about our news from
November 2025 to December 2025.



You can find more Easy Read
pānui / newsletters from the CRO at
this **website**:

<https://tinyurl.com/25mt2z4n>

Second round of the Survivor Support and Recognition Fund



People who have been through abuse in care are called **survivors**.



Here the **Survivor Support and Recognition Fund** is:

- for people who are recognised / known to be survivors
- and
- to support survivors.



This **fund** is 1 of the things the Government is doing to make things up to survivors for what they have been through.



Here **fund** is money set aside to pay for something like supporting survivors.



The Survivor Support and Recognition Fund gives groups money to support survivors of abuse in care.



A **second round** of the Survivor Support and Recognition Fund is now open to:

- non-government organisations
- and
- community groups.



Here **second round** means another chance to ask for funds.



There are 2 million dollars in this fund for:

- non-government organisations to support survivors

and

- community groups to support survivors.



An organisation can get up to 50 thousand dollars for its work to support survivors.



There are 700 thousand dollars in this fund for **local authorities** to care for **unmarked graves**.



Local authorities are the governments for different parts of Aotearoa New Zealand like:

- city councils
- district councils.





An **unmarked grave** is a place where:

- someone has been buried
- and
- there is no sign to tell you who is buried there.

People who did not get money / funding in the first round will be the first people to be given a chance to get money / funding this time.

The CRO will work with Community Operations **Hāpai Hapori** to manage these funds.

Hāpai Hapori is an organisation that supports communities to reach their goals.



You have to **apply** to the fund by:

27 February 2026 at midnight.



Here **apply** means to ask for money to do work to support survivors.



To apply for these funds visit the Community Matters **website**:

<https://tinyurl.com/4rpep2rk>



This website is **not** in Easy Read.

Update on the Government response



The response by the Government to the **recommendations** made by the Royal Commission is about:



- sorting out the wrongs that have been done in the past



- making the care system safe



- giving power to:

- people in care
- whānau / family of people in care
- communities of people in care.





Here **recommendations** are the things the Royal Commission told the Government it should do to make things better for survivors.



The CRO is working to make **redress** better for survivors.



Redress means someone:

- agrees that something bad has happened
- does something to try to put things right.



In this pānui / newsletter we tell you about what is happening to sort out the wrongs of the past.



There is information about what is happening about redress for survivors at this **website**:

www.redress.govt.nz



This website is **not** in Easy Read.



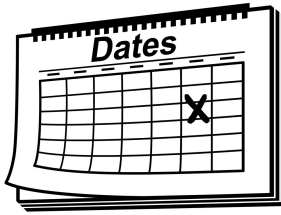
This website has information about:

- the redress work
- when decisions have been made to make redress better.



You can visit the website to read the first **quarterly** report telling you what has happened about redress from **1 July to 30 September 2025**.





Here **quarterly** means a report will be made 4 times a year / every 3 months.

New Survivor Experiences Board members



The **Survivor Experiences Board**:

- is mostly made up of **survivors** from a lot of different backgrounds
- gives advice to the **Survivor Experiences Service**.



The **Survivor Experiences Service** supports survivors to:

- talk about what happened when they were in care
- get records / information about their time in care.



2 new members have joined the
Survivor Experiences Board:

- Frana Chase

and

- Rachel Turner.

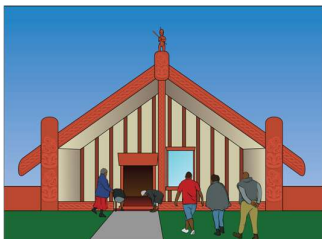


About Frana Chase

Frana Chase has 30 years of
experience in:



- child protection / keeping children safe
- working in community development / growth with:



- whānau
- hapū
- iwi.



Frana has also had **governance board** jobs:

- in Government
- with her own:
 - hapū
 - iwi / tribe.



A **governance board** is a group of people that make important decisions for the organisation they are working with.



About Rachel Turner

Rachel is working at Rōpū Kaitiaki with Whaikaha to support Māori Deaf Rōpū Kaitiaki members to work with:

- the New Zealand Sign Language Board

and

- Whaikaha – Ministry of Disabled People.



Rachel also gives advice to Arts Access Aotearoa about Deaf **culture**.



Culture is a way of:

- thinking that a group shares
- doing things as a group.

There are many different cultures in Aotearoa New Zealand like:

- Māori culture
- Pacifica culture
- Deaf culture.

Rachel has been a New Zealand Sign Language tutor / teacher at different education places in:

- Waikato
- Bay of Plenty
- Auckland.

Contact us



You can contact us if you have any questions about our work.



You can contact us by:

- sending an **email** to:

contact@abuseinquiryresponse.govt.nz



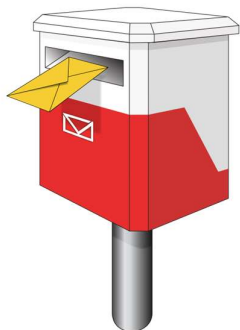
- **posting** a letter to this address:

Crown Response Office

Te Kawa Mataaho Public Service
Commission

PO Box 329

Wellington 6140



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